



JESSICA FERNANDEZ

PRODUCT MANAGER / PRODUCT OWNER

EDUCATION

PRODUCT MANAGEMENT

2019

allWomen Academy

[Link to Project](#)

ITIL FOUNDATION

2017

Netmind/Axelos

BACHELOR'S DEGREE IN CINEMA & AUDIOVISUALS

1999-2003

ESCAC/UB

PRODUCT SKILLS

Product Vision

Priorization

Data Analysis

User Research

Roadmaps

OKRs

SOFT SKILLS

Good Communication

Team Work

Problem Solver

Empathy

Proactive

Hands-on

Assertive

LANGUAGES

Spanish / Catalan - bilingual

English - advanced

French - intermediate (B1)

CONTACT

✉ jessica.fernandez.pinto@gmail.com

☎ +34 616 73 84 63

🏠 L'Hospitalet de Ll. (Barcelona)

🌐 [/in/jessica-fernandez-pinto](#)

ABOUT ME

Product Manager with more than 8 years of experience in multicultural companies in the IT sector, including managing and collaborating in projects for bespoke SaaS solutions, Machine Learning and Data transitions to Cloud. I am curious, analytical and a problem-solver, and I feel passionate about the User experience. I have strong Communications skills, and I am a real team player.

EXPERIENCE

PROJECT MANAGEMENT OFFICE (PMO) | PRODUCT OWNER (PO)

Aquiles Solutions | 2019

What they do: Aquiles Solutions creates bespoke SaaS solutions for Industry 4.0 with special focus on innovation, optimization and automation.

What I do: I create roadmaps for all projects, supervise their lifecycle, making sure we hit the agreed milestones within budget. I transform our SaaS into products.

Their main Problem: lately it's been proven difficult for some teams to finish projects within the estimated time agreed with the client, making our benefit margin much less significant.

My Achievement: by tackling time/effort estimation with the help of Agile methodologies, I improved the effectiveness of the technicians, and broadened our margins.

IT QUALITY ANALYST

Page Group | 2017 - 2018 (EMEA) | 2018 - 2019 (GLOBAL)

What they do: Page Group is dedicated to specialized recruitment for companies.

What I did: My main focus was on Change, Problem and Incident Management with the aim to improving quality and driving SLA adherence across all regions.

Their main Problem: the three brands had different processes and procedures in each region. There was a need to standardize and optimized processes globally.

My Achievement: I created, documented, validated and implemented the new Change, Problem and Incident Management processes and procedures, trained all technical staff, and created a Communications Plan to improve Stakeholder communications and accountability, resulting in the teams acting quicker and with the best quality.

OFFICE ASSISTANT

Page Group | 2015 - 2017

What I did: organizing travel arrangements and events logistics; managing office suppliers, and supporting HR with the on-boarding of new starters.

P.A. TO GSD DIRECTOR

Computacenter | 2012 - 2015

What they do: Computacenter is an international provider of IT infrastructure services, enabling users and their business in a digital world.

What I did: I managed daily agenda, meetings, travel arrangements and event organization. I was also in charge of small projects with limited budget and internal impact.

FILM EDITOR

Several companies | 2003 - 2012

Audiovisual Editor for TV shows, documentaries and films.